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Overview of the process of ERP implementation

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Implementation Phases

Identifying need of ERP

- It involves assessing an organization's operational inefficiencies, disparate systems, and challenges in data management.
- It is imperative for the business to engage with a consulting partner to conduct a comprehensive assessment of pain points and objectives.

Selecting the right ERP

- In the context of aligning with the business requirements, a critical decision must be made in the selection of the product.

RFP / selection of vendor

- A request for proposal (RFP) needs to be disseminated, outlining specific details.
- The vendor selection process requires meticulous evaluation of cost, expertise, and customer reviews.

Implementation Phases

Requirement sessions

- It is a prerequisite to have a detailed expert consulting for the current processes and expected process improvement through the proposed implementation.
- Business sits with implementation partner to convey the expectation and exact requirements which they are expecting out of the implementation.

Conference Room Pilots

- During the CRPs, application is demonstrated to the key stakeholders of the business and feedback is collected.
- Business validates the application with the requirements communicated during the requirements sessions.

Training and Testing

- Training workshops for the training of key / end users on the application.
- Key / End users perform User Acceptance Testing (UAT) and gives nod to application and its functionalities.

Implementation Phases

Assessing Go-live readiness

- Readiness of the business is assessed to move from legacy systems to the ERP.
- In such scenario, a parallel-run is also suggested for the smooth transition.

Data Migration

- Transactional and Master Data is migrated from the legacy systems to the ERP in the final stage before the go-live.

Go-Live

- The business starts using the application by moving on from the legacy systems.
- Critical hyper-care support is initiated by the vendor to address issues and user adoption.

THANK YOU



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